

Executive Response to Scrutiny

Introduction

On 6th September 2018, the Economic Development, Transport and Tourism Scrutiny Commission Task Group reported on the potential impact of the government’s new Bus Services Act 2017 on Leicester City Council and local bus services.

This paper provides:

- A progress update on specific Task Group recommendations and action points (tabulated below)
- A more general update (attached) on key projects, opportunities and work-streams which are likely to influence our future Bus Services Act Partnership Agreement

Response to Recommendations

Scrutiny Recommendation	Executive Decision	Progress/Action	Timescales
To consider the creation of a formal partnership arrangement to support coordinated investment and give the council greater influence on the delivery of bus services. The task group considered that the Enhanced Partnership model may offer some advantages over other approaches.	Accepted	Working closely with bus operator partners. Draft document deferred as major bus projects under. Transforming Cities will help educate and define our Partnership Agreement.	After Transforming Cities (Tranche 2) decision.)
To consider introducing more incentives and discounts as part of the multi-ticketing and multi-modal ticketing systems in Leicester and across boundaries.	Accepted	Cross-boundary, multi-modal contactless ticketing within Transforming Cities Fund (TCF) Tranche 1bid. Decision expected 03/19).	2019 – 2023 (TCF Project Timescale)

Scrutiny Recommendation	Executive Decision	Progress/Action	Timescales
		Options to establish and sustain a targeted discount / incentive scheme being considered within Transforming Cities project and emerging Local Transport Plan.	
To work with bus operators to share data to inform service improvements.	Accepted	Successful examples within Transforming Cities project Continue to develop & expand to exploit full potential.	Complete (Principle established)
The council to encourage bus operators to promote smarter & integrated cashless methods of payments on all bus travel journeys to promote bus use, whilst taking into account social needs.	Accepted	<p>First, Stagecoach & Arriva already offer contactless card and mobile payment solutions.</p> <p>Kinchbus are trialling at the moment. Centrebus offer smartcard solution.</p> <p>Our Transforming Cities Tranche 1 project will integrate operator systems to provide multi-operator ticketing for passengers..</p>	<p>Complete</p> <p>Ongoing</p> <p>2019 – 2023 (TCF Project Timescale)</p>

Scrutiny Recommendation	Executive Decision	Progress/Action	Timescales
<p>In light of recent survey findings by <i>Transport Focus</i> in February 2018 'Using the bus: what young people think' - The council and bus operators to consider options to encourage increase in bus use by young people and students in Leicester.</p>	Accepted	See "Incentives and Discounts" item above.	n/a
<p>The council to support the importance of social value considerations through delivering public transport network in the city.</p>	Accepted	<p>Ongoing through –</p> <ul style="list-style-type: none"> - Support and administration of ENCTs travel card scheme - Targeted discount & incentive scheme options being considered within Transforming Cities & emerging Local Transport Plan - Improving quality & timeliness of transport information (including the addition next stop signs & audio announcements on some services) 	Ongoing
<p>To consider the guidance briefing paper, case studies and best practice: https://bettertransport.org.uk/sites/default/files/research-files/bus-services-act-guidance.pdf</p>	Accepted	Noted	complete